



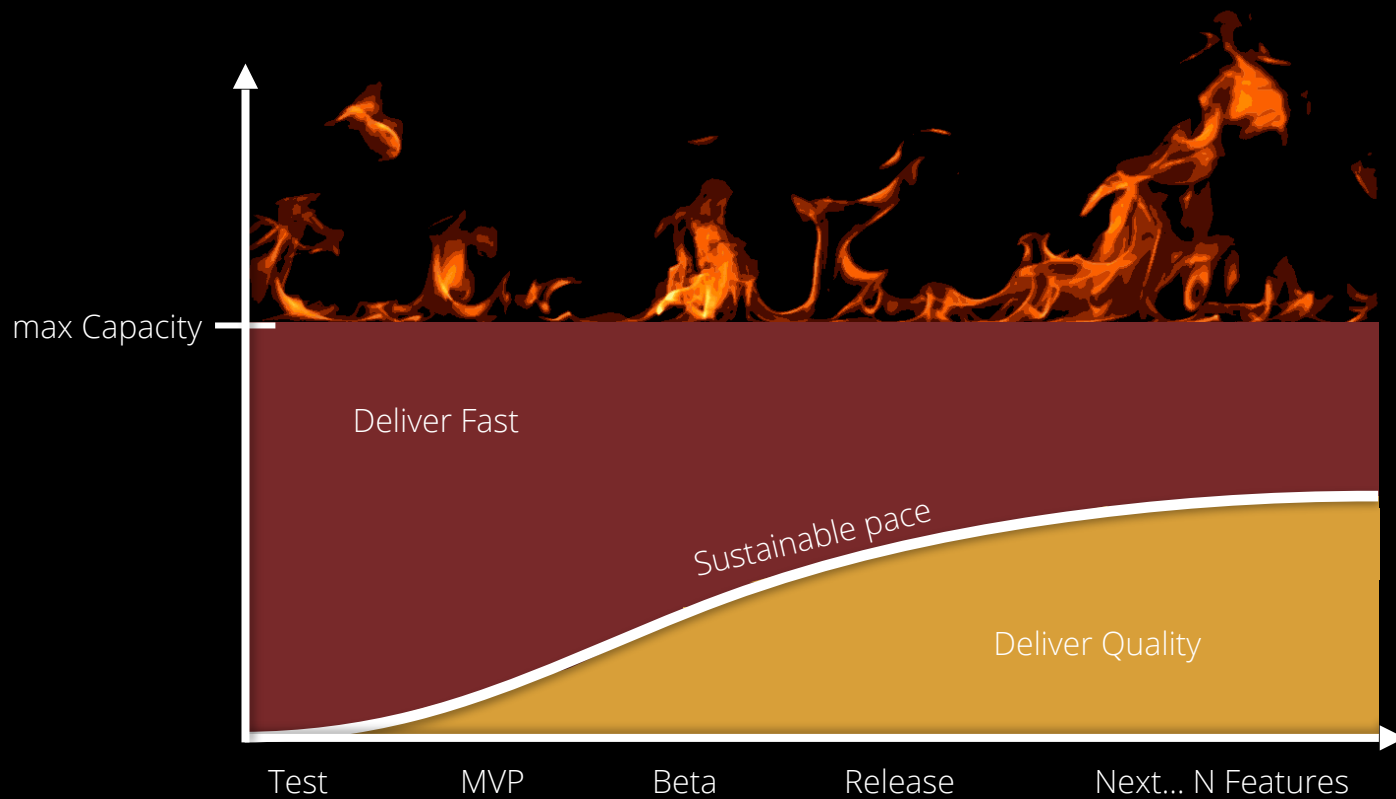
QUALITY TITANS

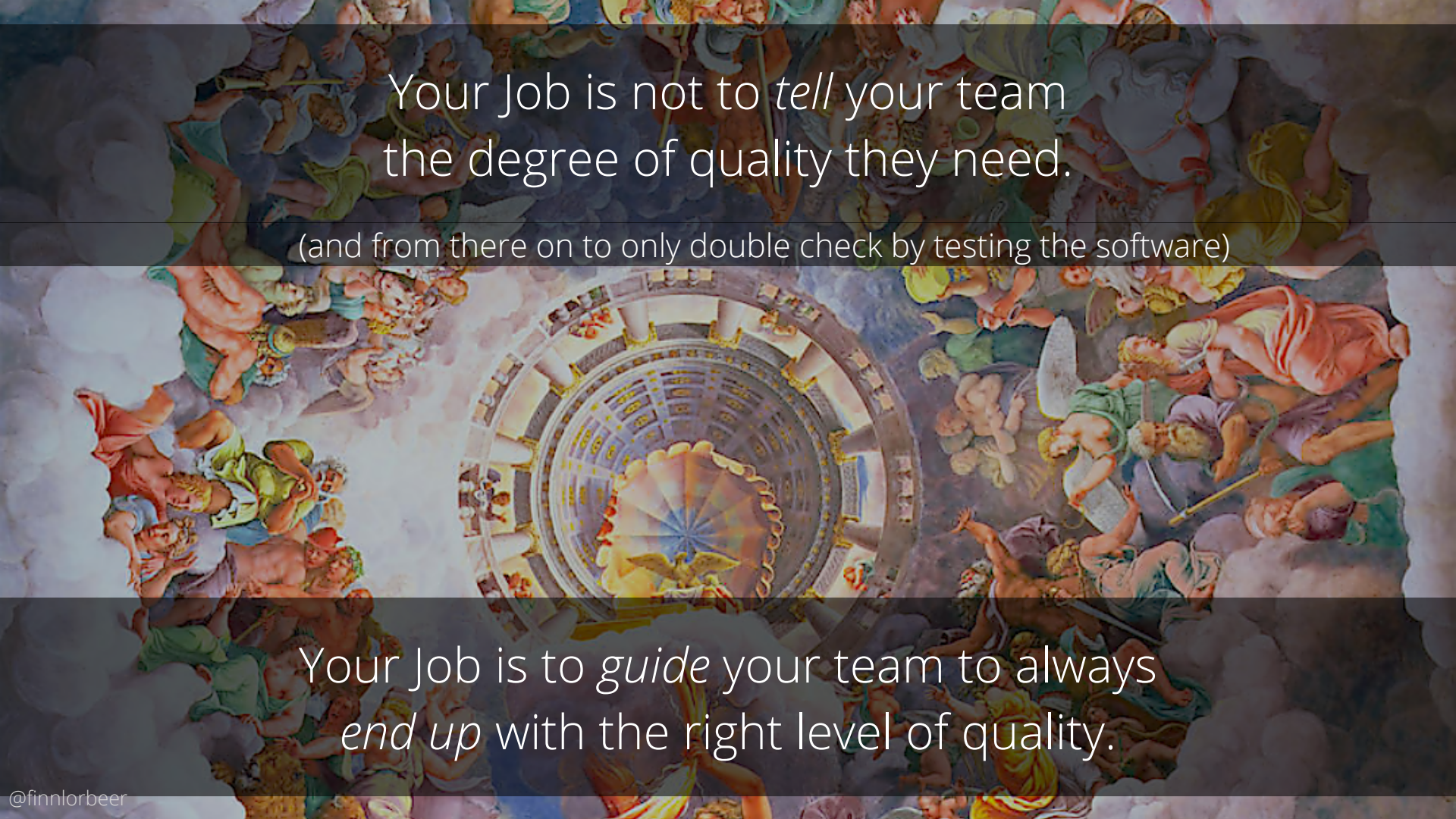
Finn Lorbeer

ThoughtWorks

The Tale of a God





The background of the entire image is a reproduction of Michelangelo's famous fresco, "The Creation of Adam," from the ceiling of the Sistine Chapel. The image is oriented horizontally, with the central figure of Adam (reclining on the left) and the figure of God (reclining on the right) positioned vertically. The text is overlaid on the image in a semi-transparent dark grey box.

Your Job is not to *tell* your team
the degree of quality they need.

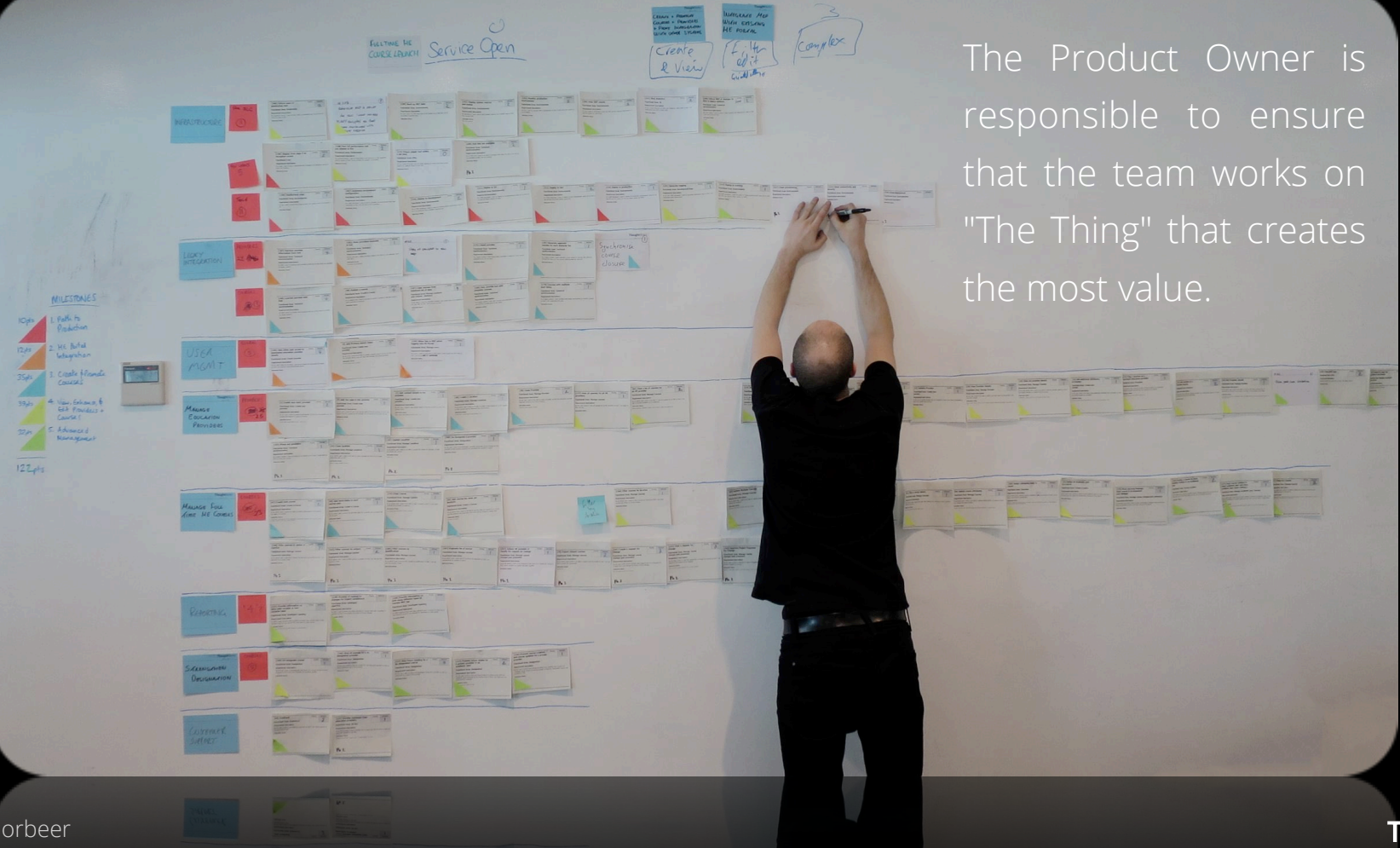
(and from there on to only double check by testing the software)

Your Job is to *guide* your team to always
end up with the right level of quality.

A classical marble statue of a bearded man, likely a philosopher or deity, with a crown of palm fronds and a raised right hand. The statue is set against a background of ancient architectural elements, including a column and a pediment. The text "The Product Owner" is overlaid in the center.

The Product Owner

The Product Owner is responsible to ensure that the team works on "The Thing" that creates the most value.



Strategy

Goal

Goal

Goal

Goal

Initiative

Initiative

Initiative

Initiative

Initiative

Initiative

Initiative

Initiative

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Strategy

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Story Story Story Story Story Story Story Story Story Story Story Story

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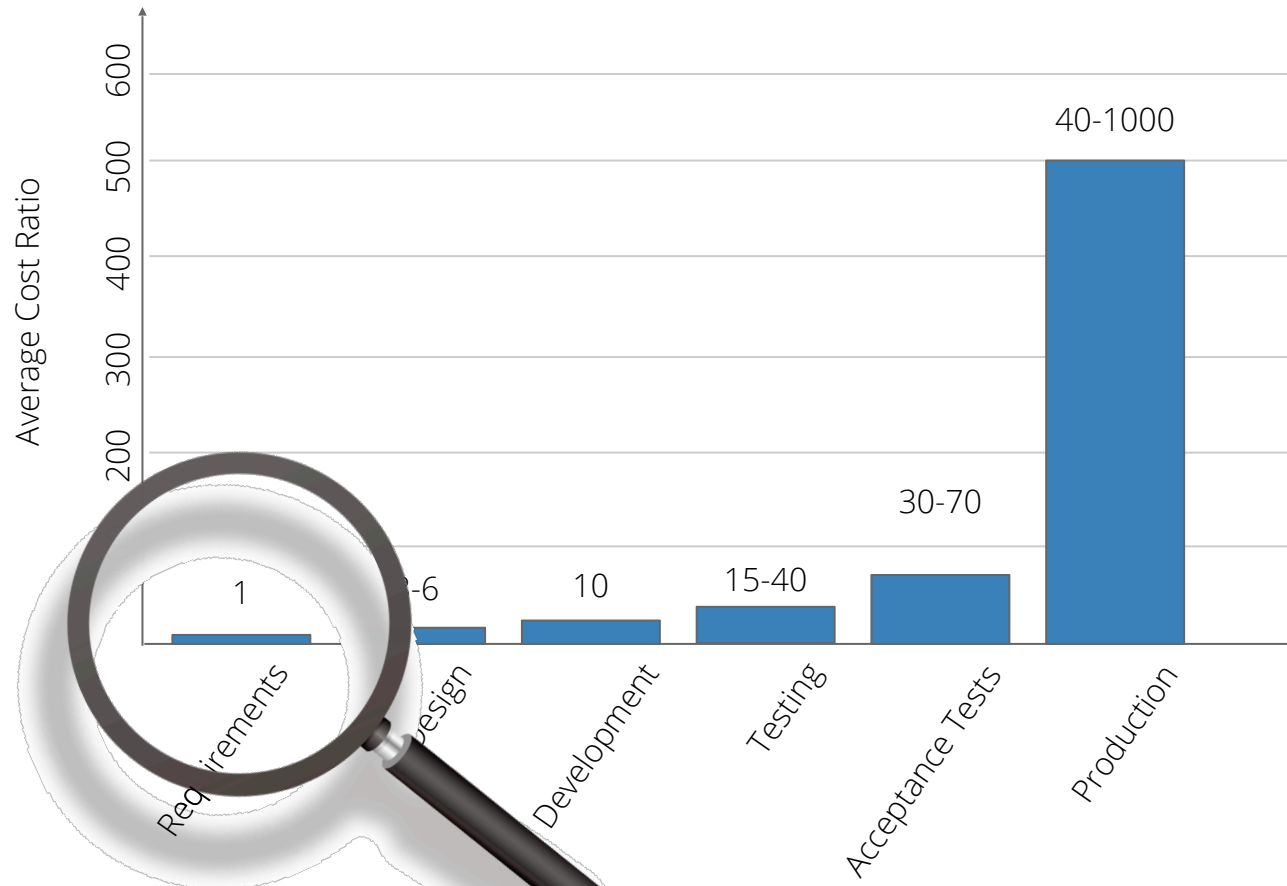
Story Story Story Story Story Story Story Story Story Story Story Story

Story Story Story Story Story Story Story Story Story Story Story Story

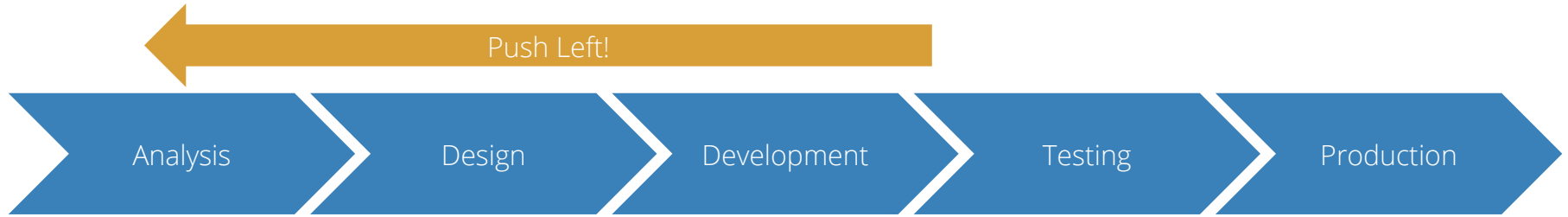
The background of the slide features a close-up of two classical marble statues. On the left is a bearded man with curly hair, and on the right is a woman with her hair adorned with flowers. They are positioned as if in a dialogue, with the man's hand near the woman's shoulder. The text 'Collaboration of PO and QA' is centered over this image in a white, bold, sans-serif font.

Collaboration of PO and QA

Cheapest way to *actually* improve Quality



Cheapest way to ***actually*** improve Quality



We need this...

Customer Data

Gender
☐ Male ☒ Female ☐ Other

Name


Family Name

Personal Salutation


E-Mail


Address

Personalised Message

Dear Lina Green 





Yours sincerely


Personalised Message


Hi Lina

Edit Mode

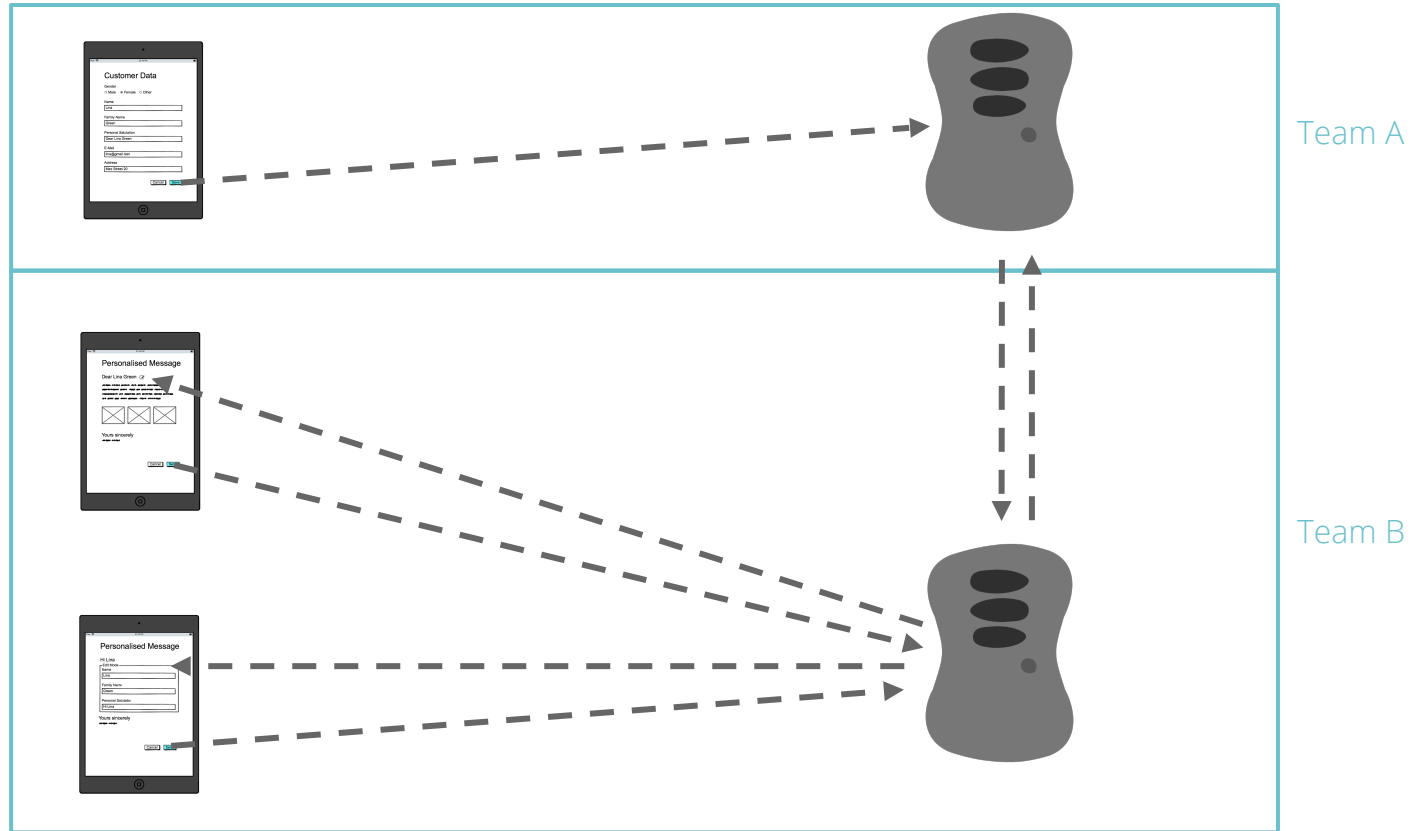
Name

Family Name

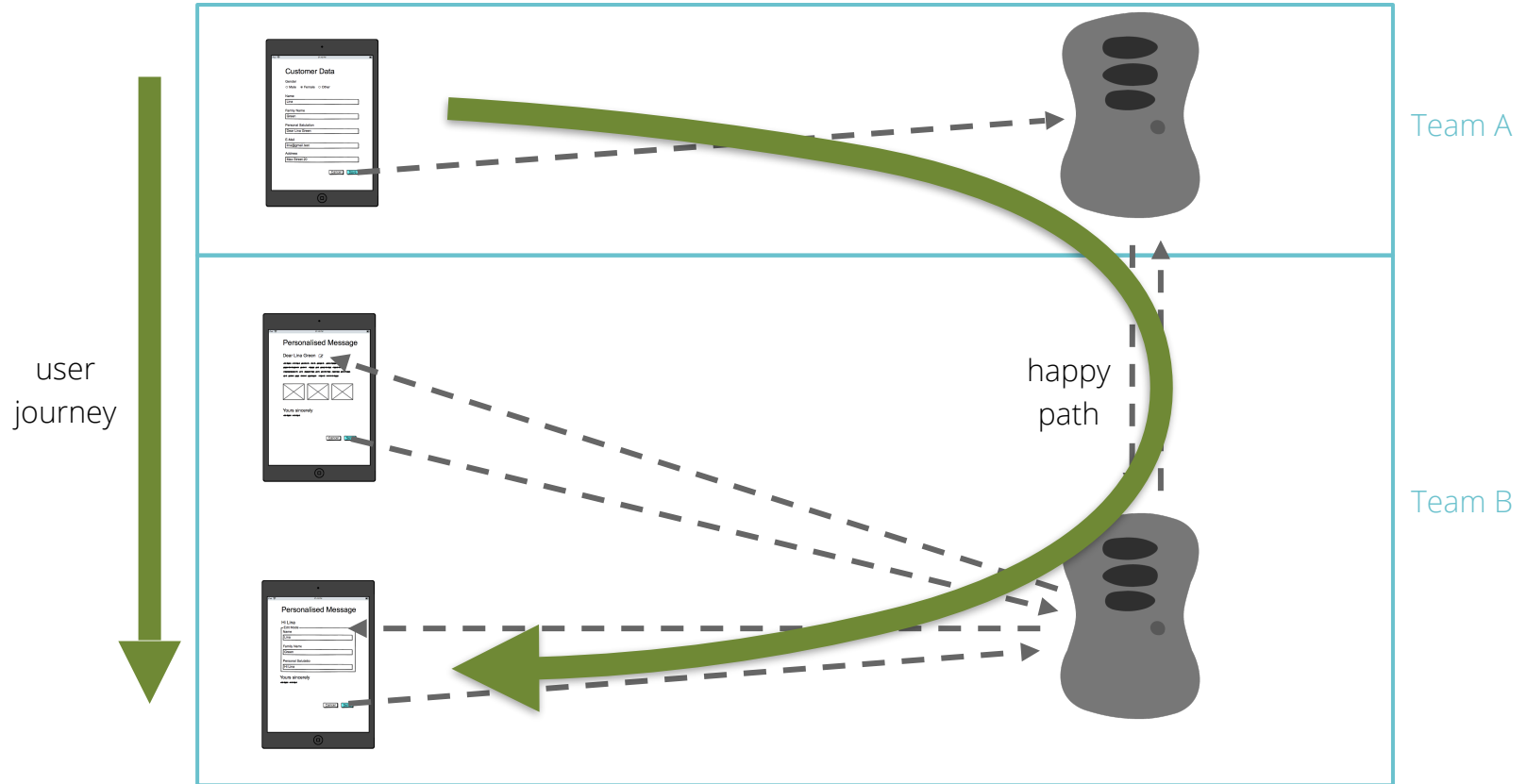
Personal Salutation

Yours sincerely


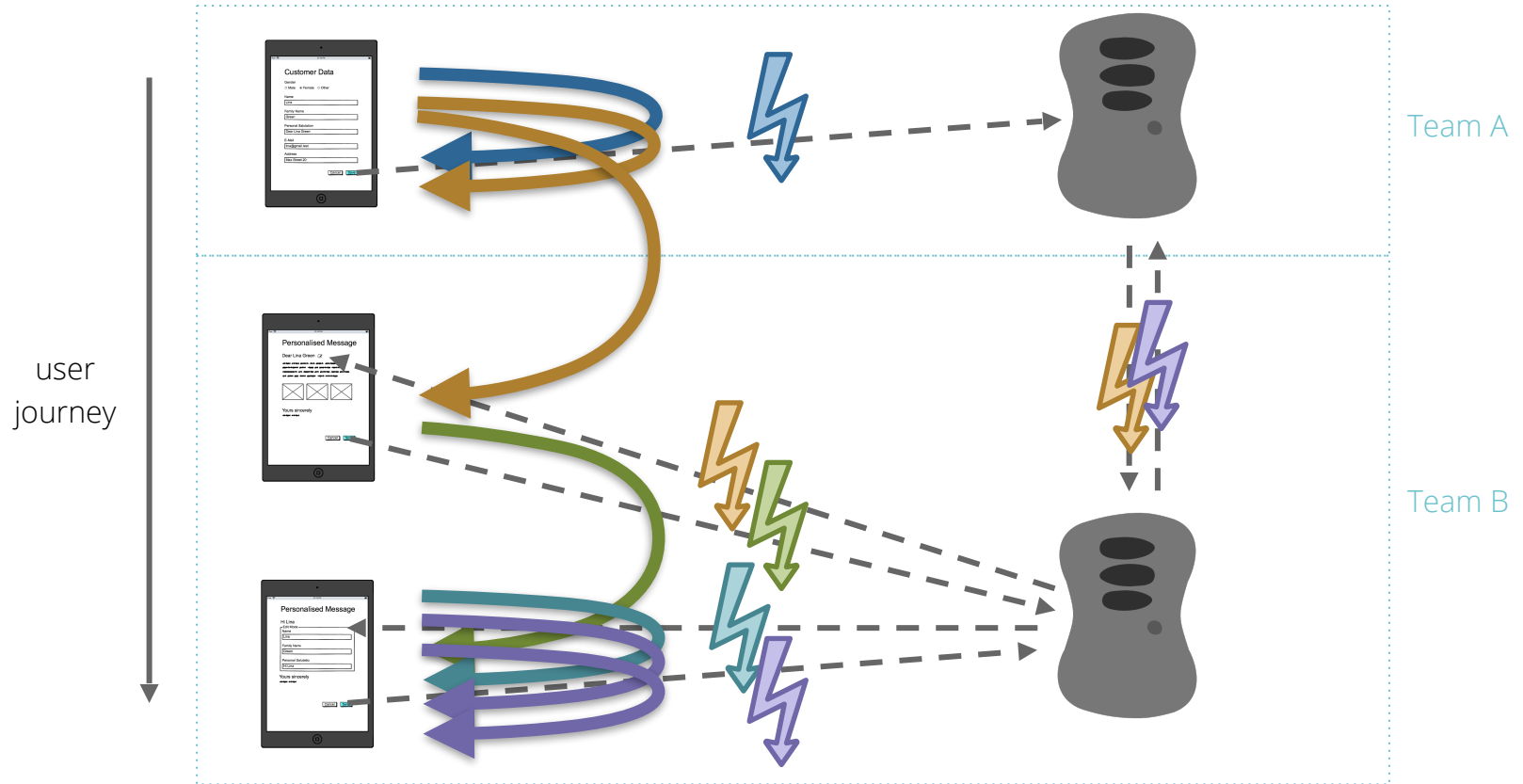
We need this...



We need this...



Sad Path Scenarios



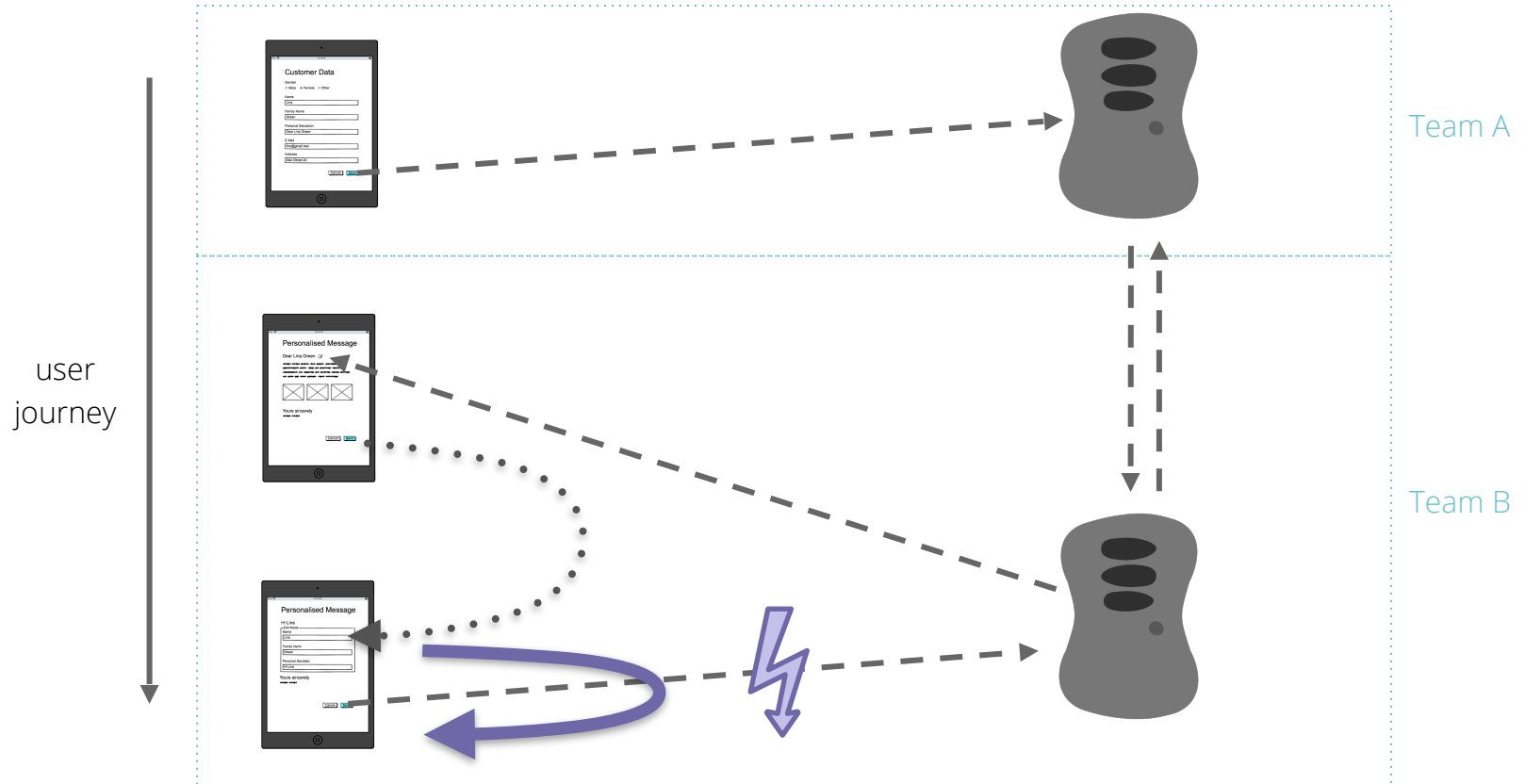
Sad Path Scenarios



Sad Path Scenarios



Sad Path Scenarios





Collaborating with your Product Owner helps you
to identify the business relevant sad paths.

(...and to disregard the irrelevant ones.)



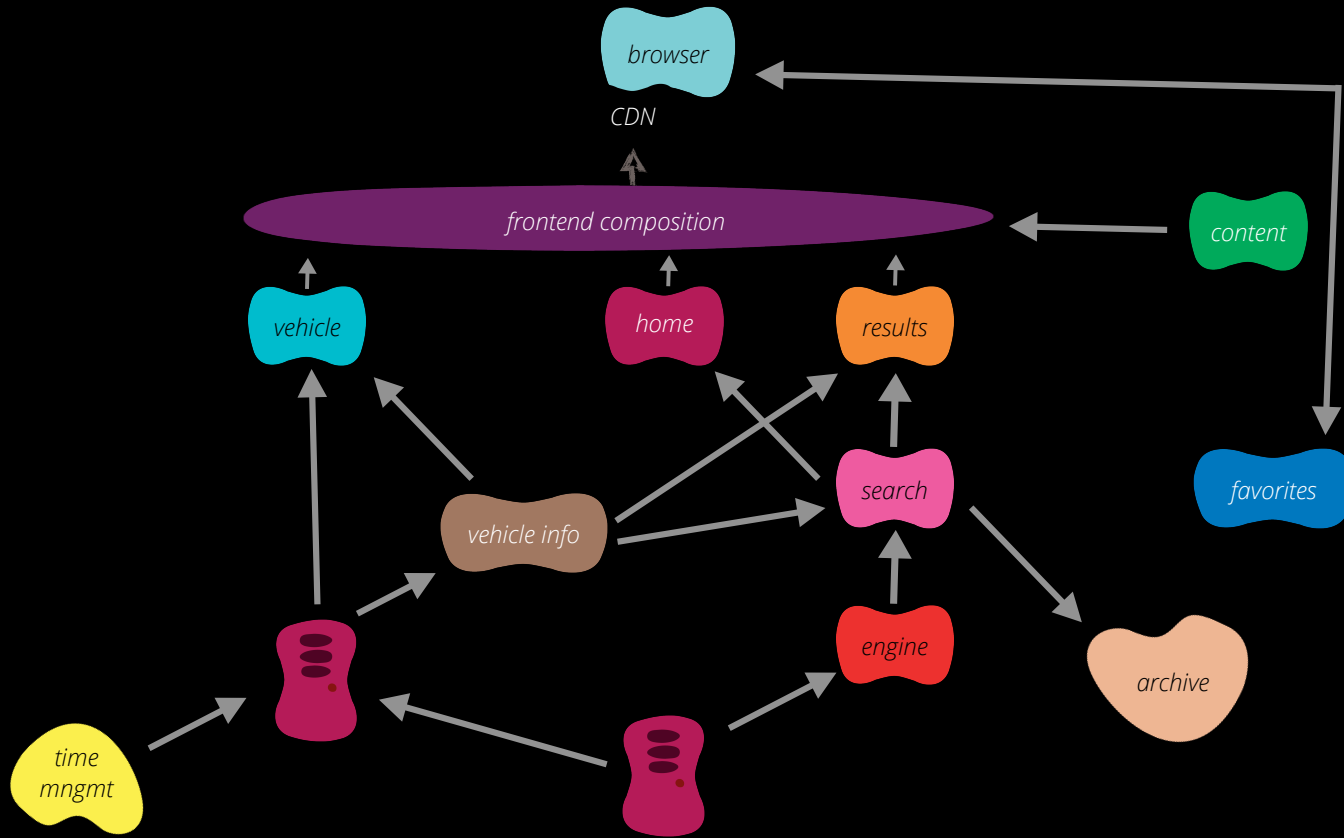
The Developer

Rule #1: Ship *every* commit to Production

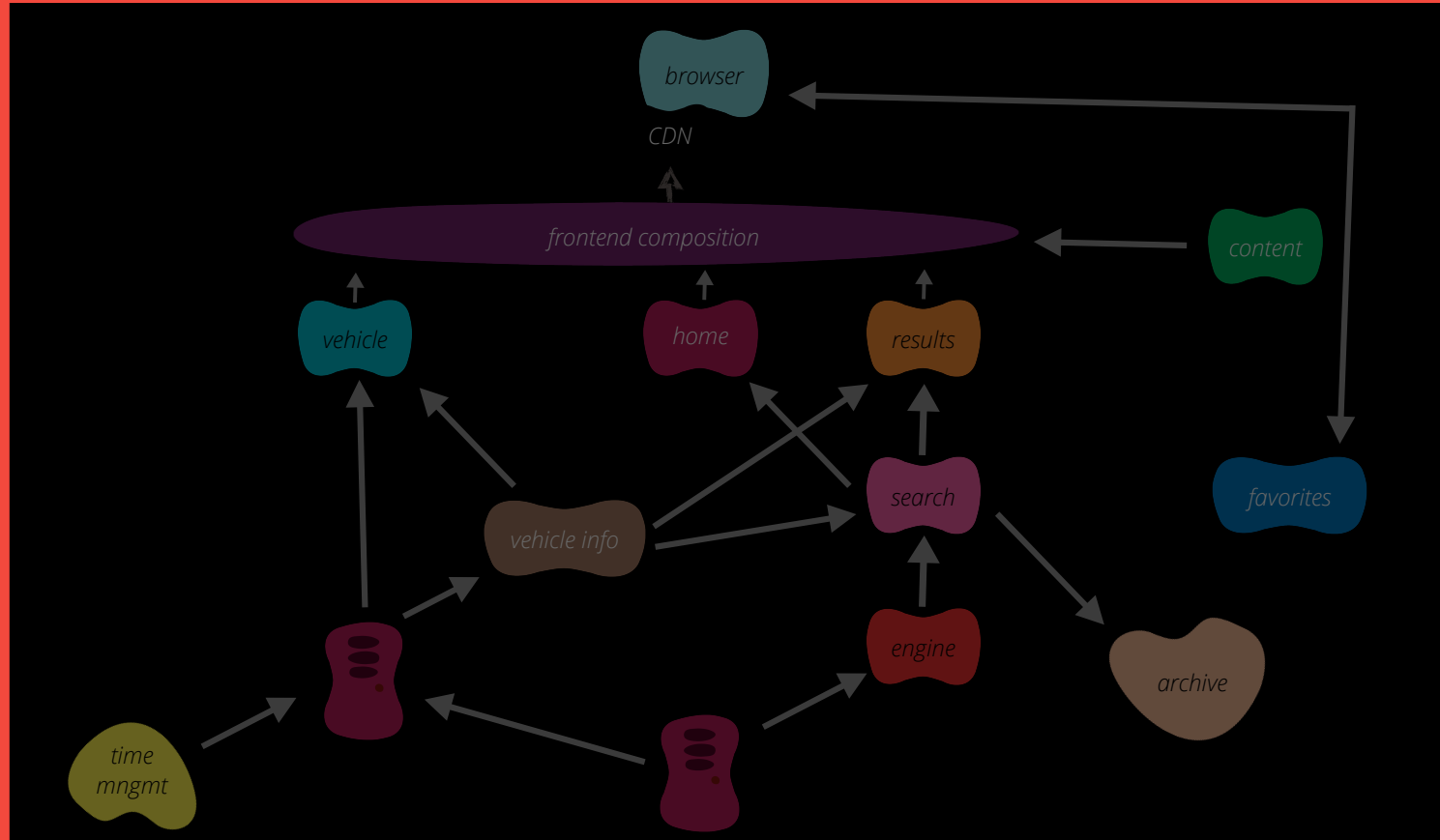
Rule #2: No Rollbacks

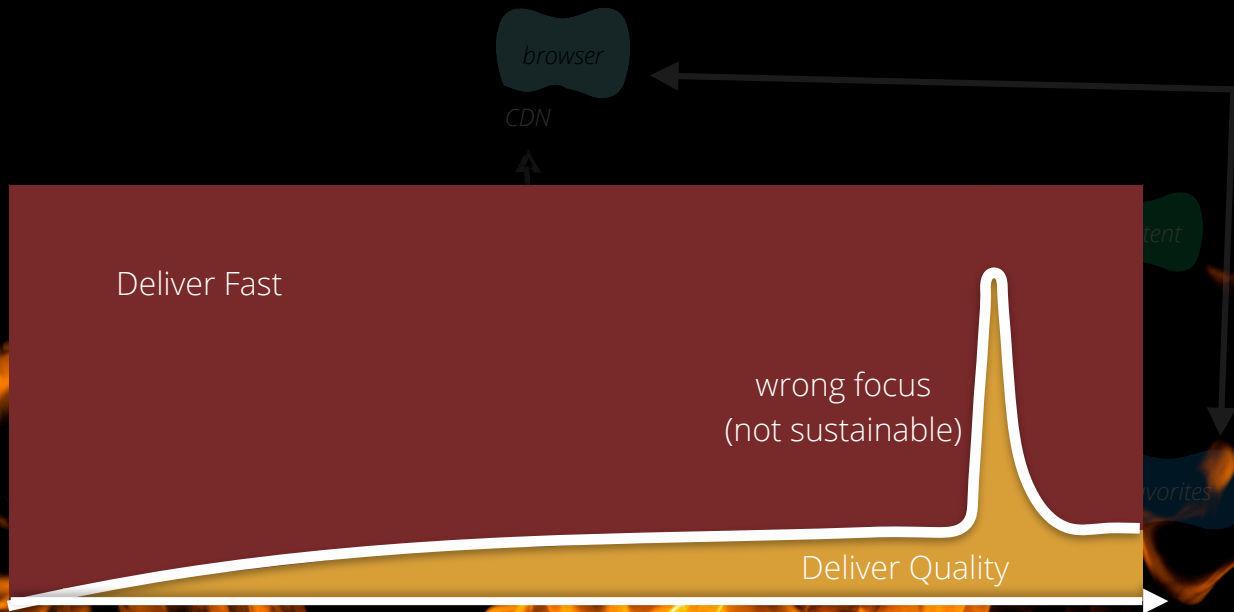


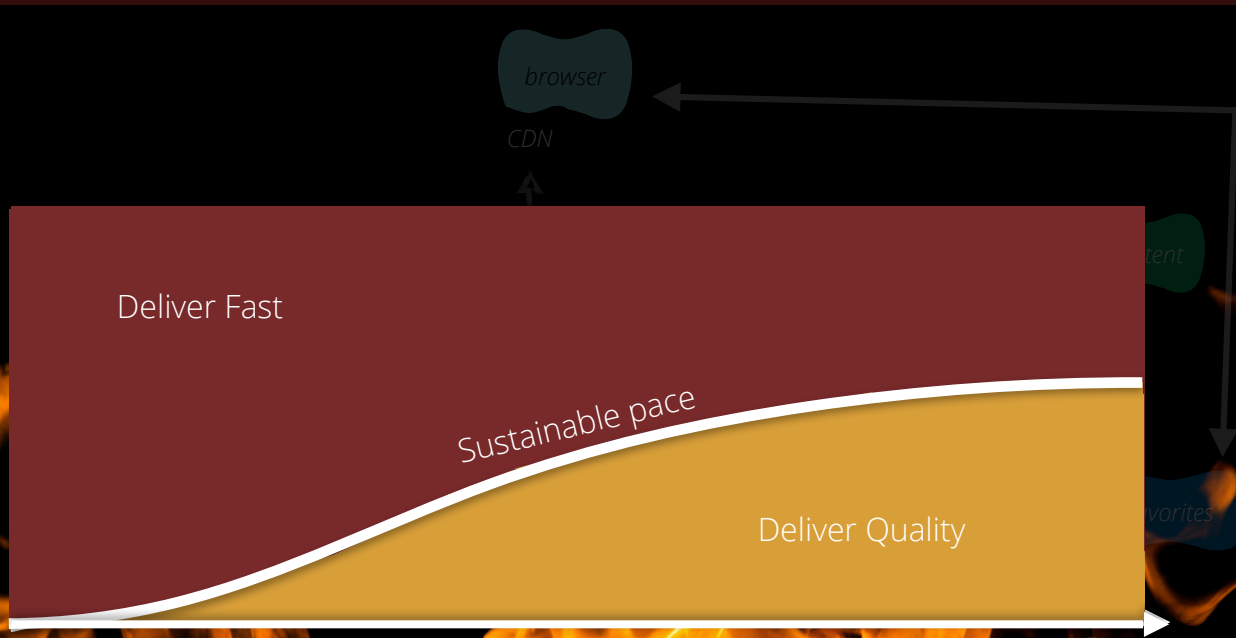
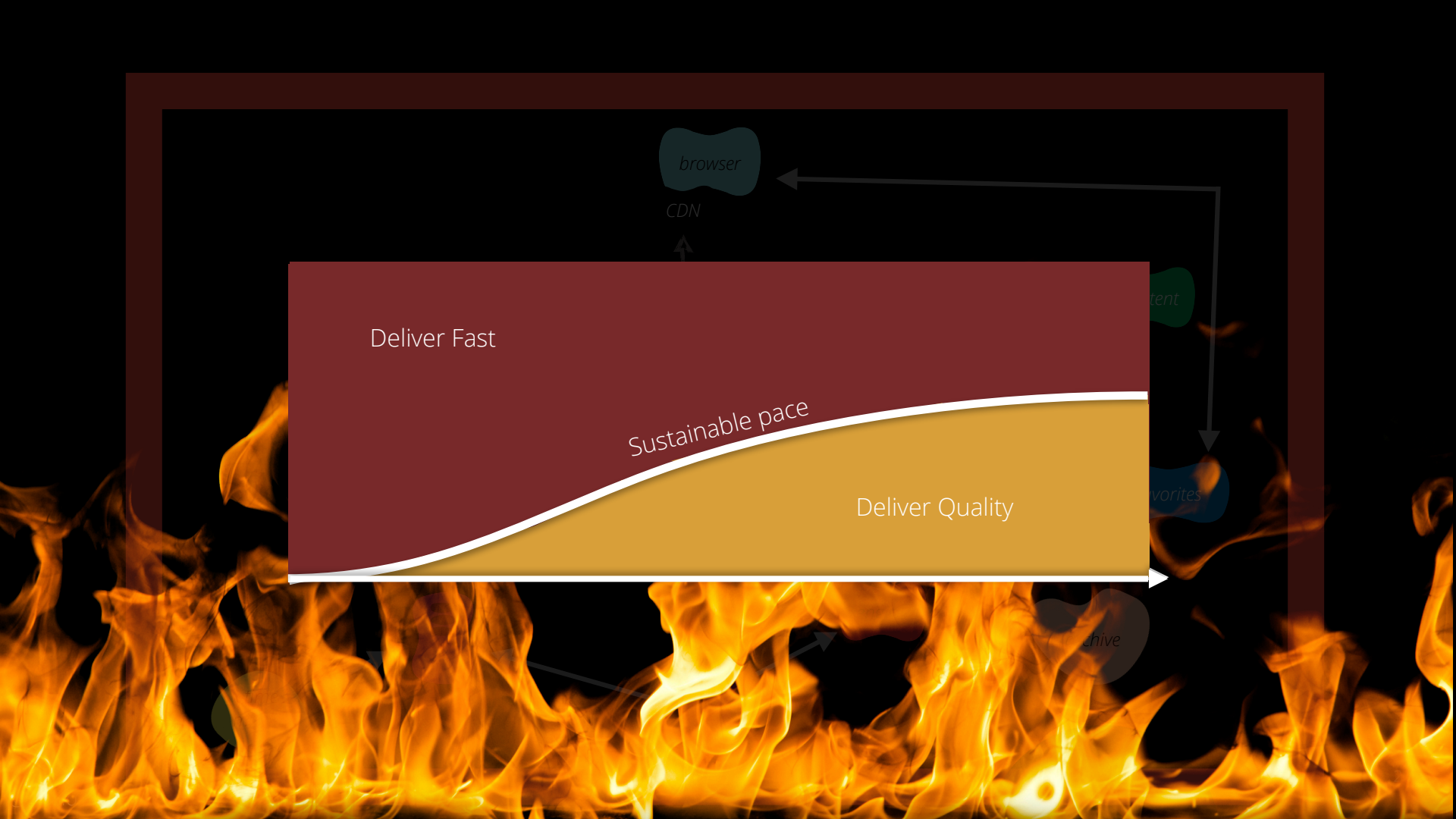
Collaboration of QA and Dev

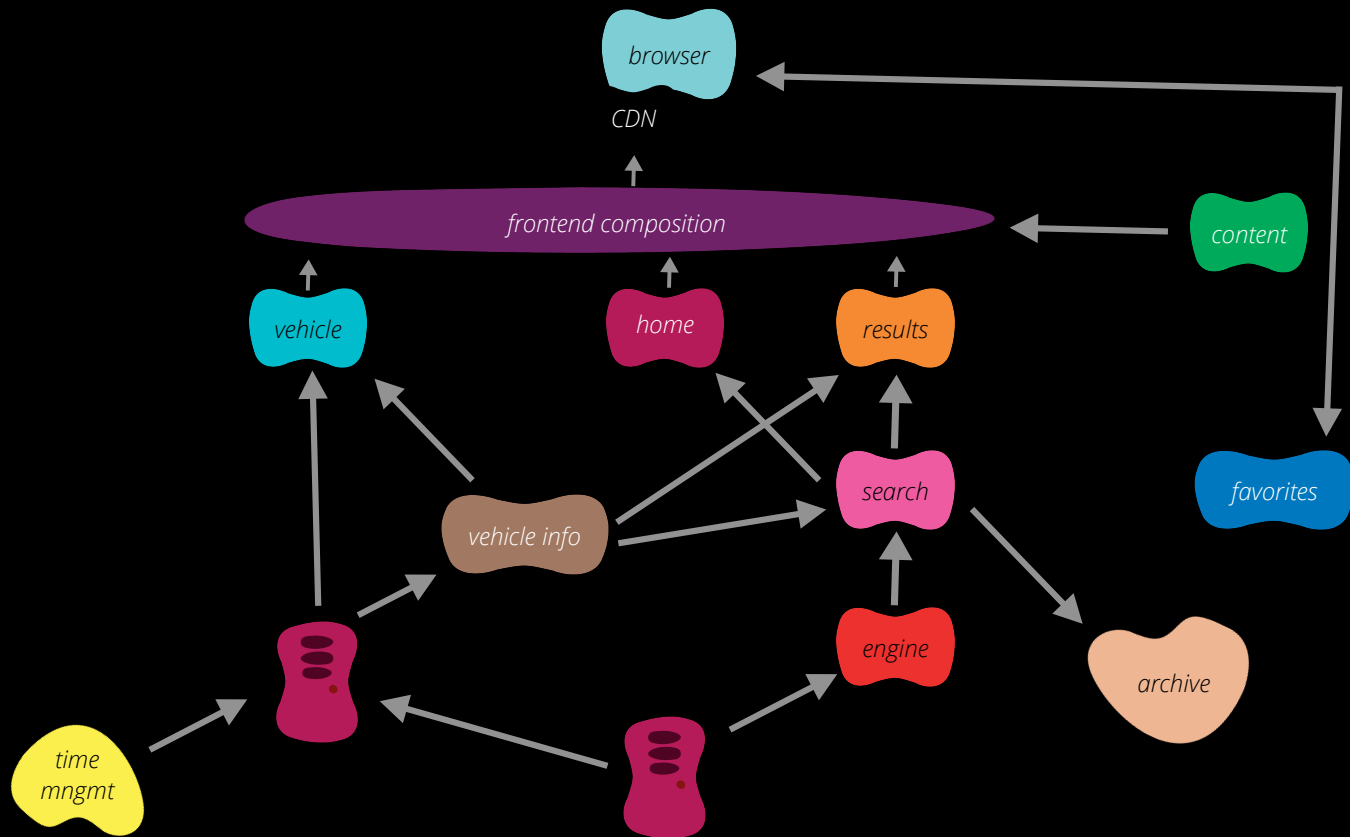


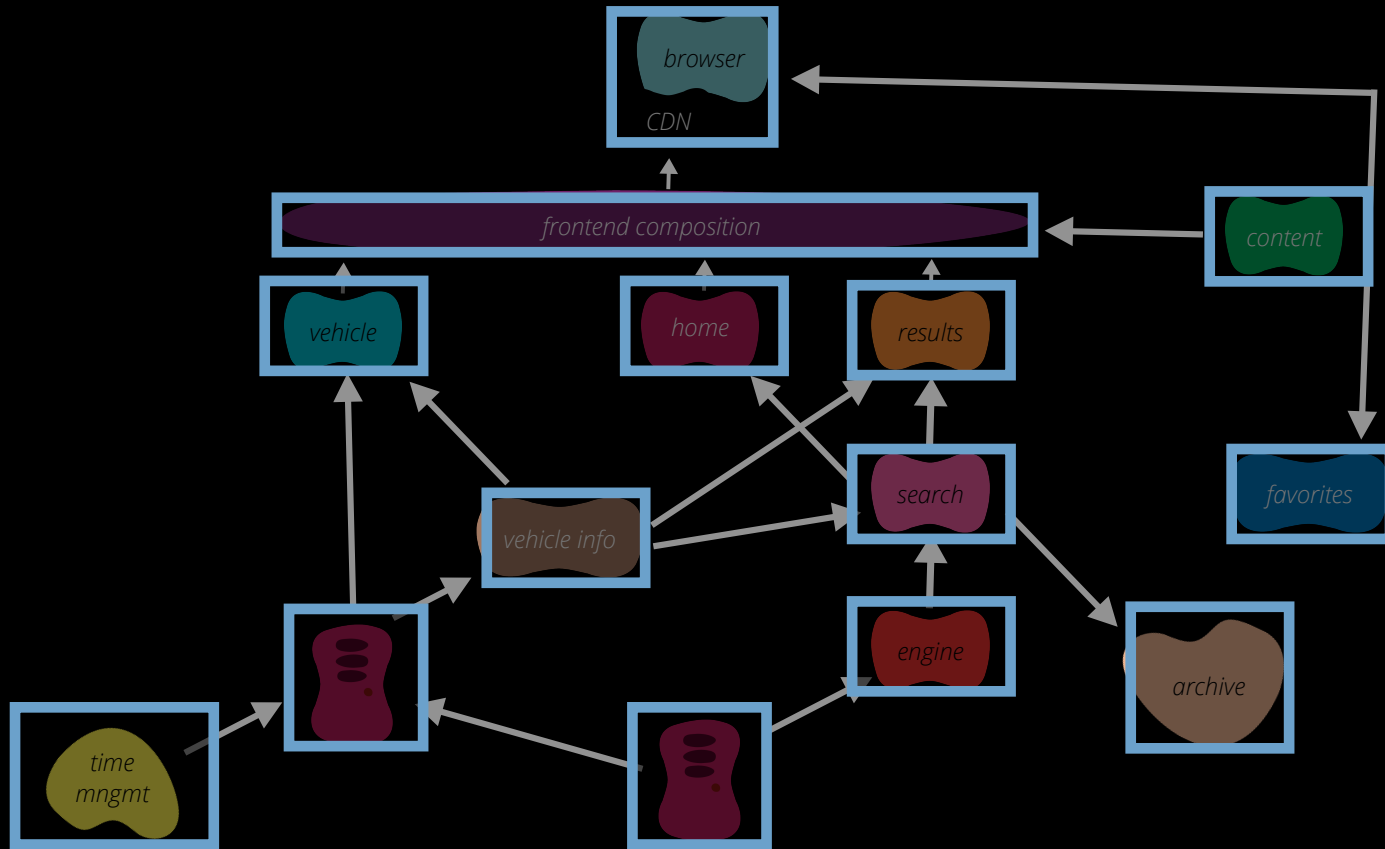
End-to-End test

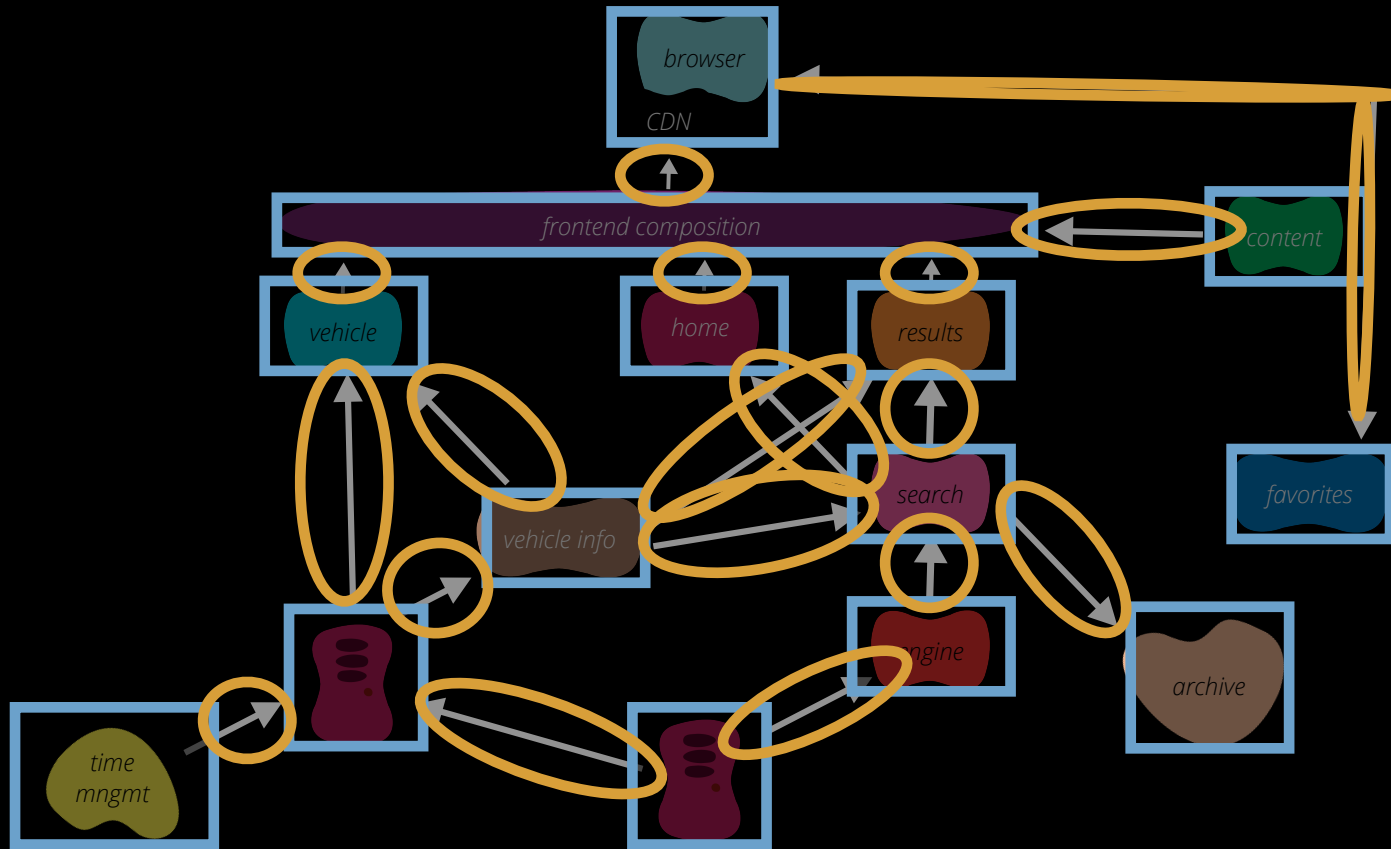


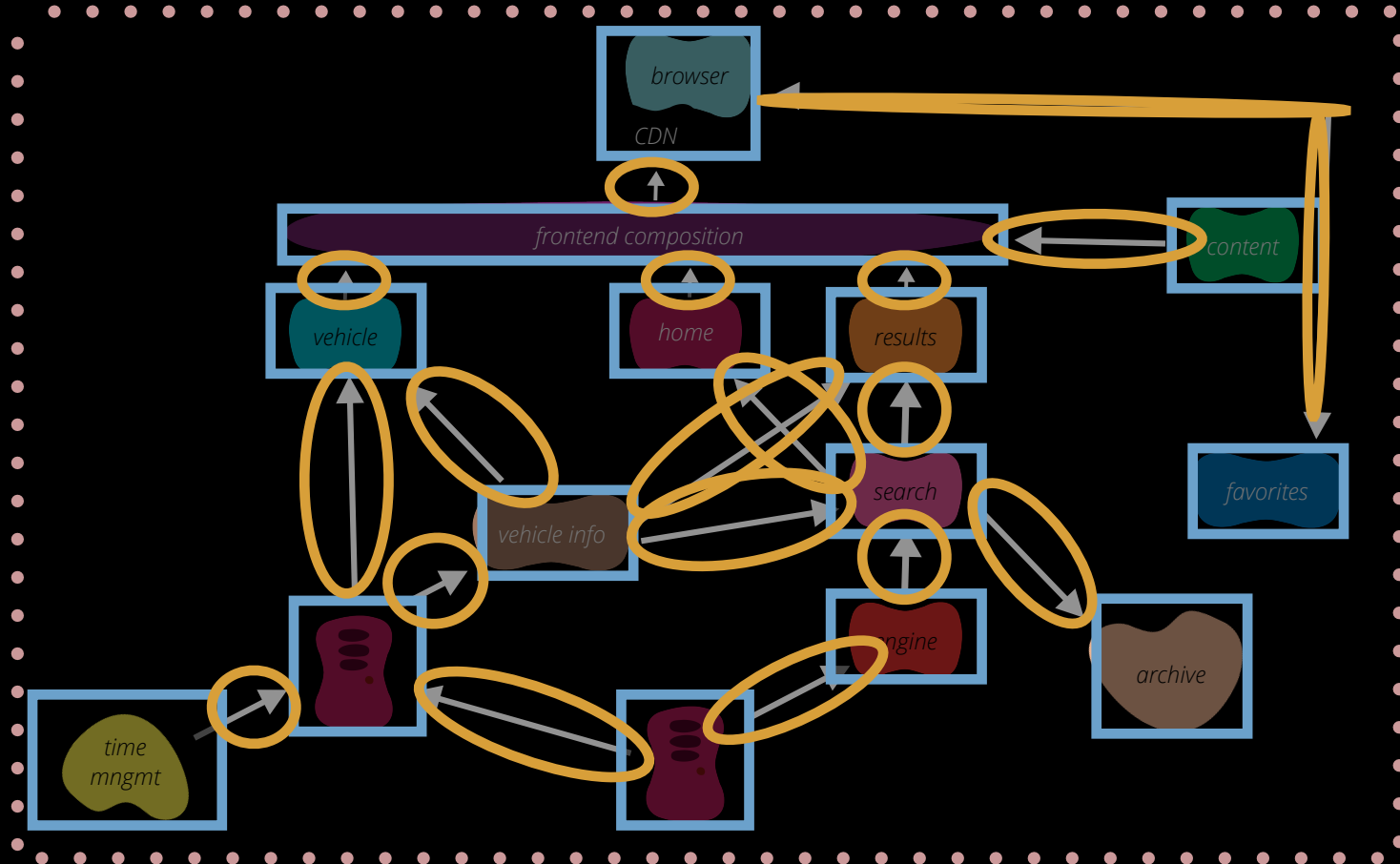


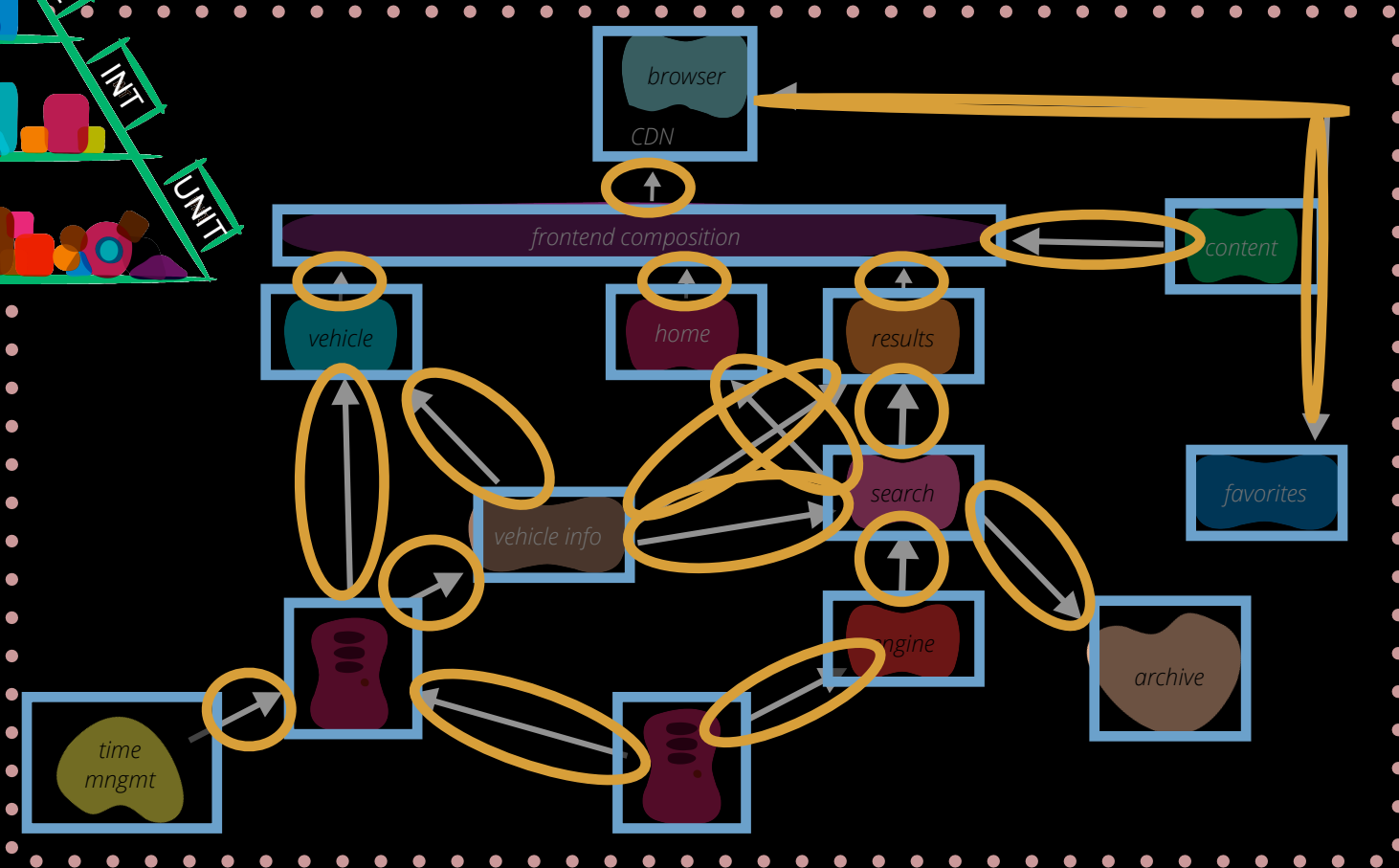


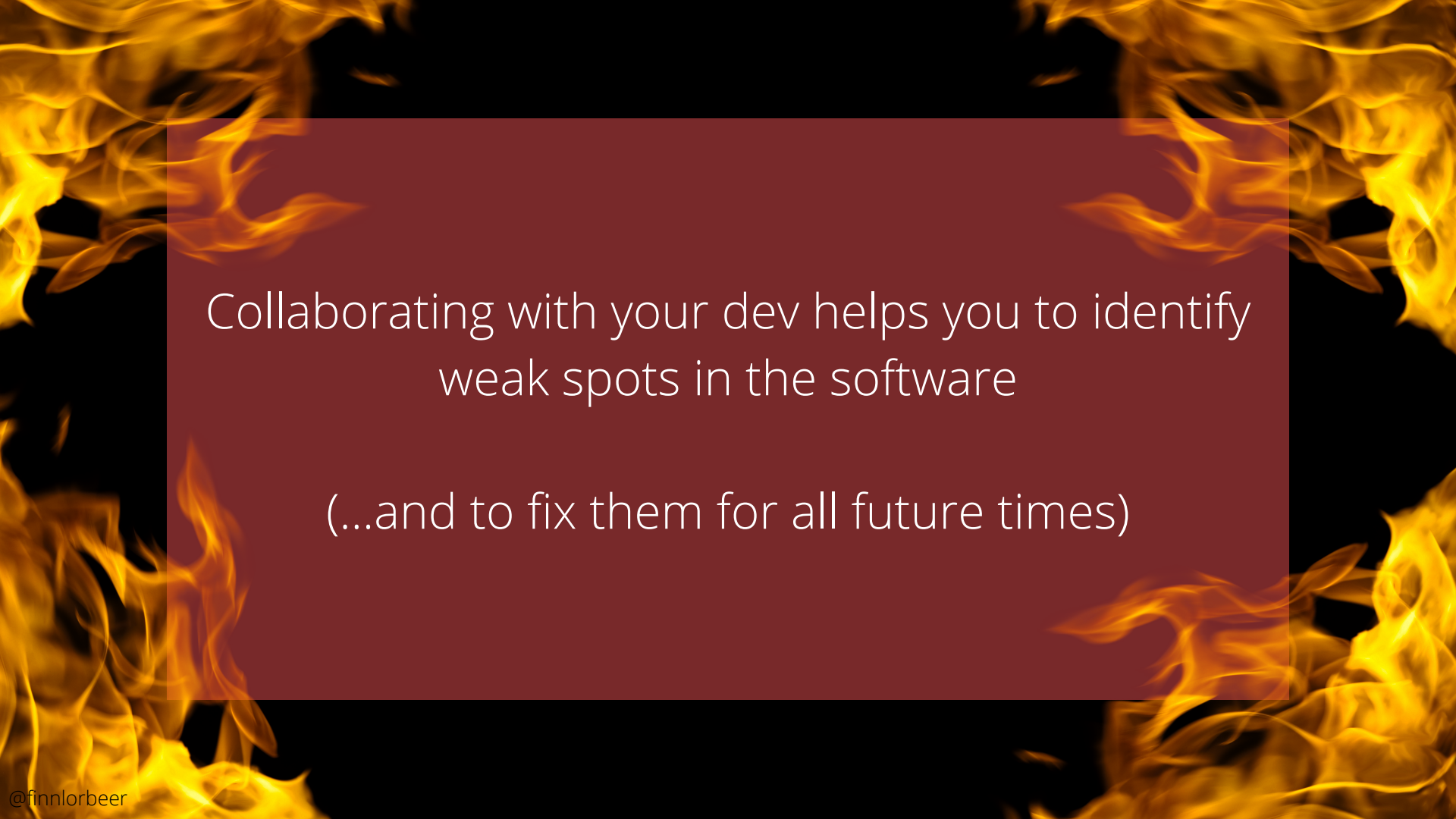












Collaborating with your dev helps you to identify
weak spots in the software

(...and to fix them for all future times)

Team Ceremonies



Planning Meetings





EVERYONE FOLLOWS A
CLEAR, COMMON AND
SHARED BUSINESS GOAL

(opposite to: this week we want to finish X story points)

Desk-checks



XD

PO

QA

DEV



EVERYONE FEELS EQUALLY
RESPONSIBLE FOR THE
QUALITY OF **THE PRODUCT**

Sign-Off

Dev

PO

Stakeholder

XD

PM

Dev

QA

Dev

DON'T JUST
FOLLOW A
PROCESS FOR
THE SAKE OF A
PROCESS




DON'T JUST
FOLLOW A
PROCESS
THE SAME
PROCESS

Deliver Fast

a sustainable pace is a compromise

Deliver Quality



Find the Right Process and Right Balance
for You and Your Team - Every Day

SUMMARY

Don't reach for highest
(academical) quality.
Find the level of quality
for what your project
needs at the time.

Push left!
Pair together with the
Developer.
And collaborate with
your Product Manager.

Do not just follow a
process.
Find the balance as a
team every single day!

Thank you!



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