



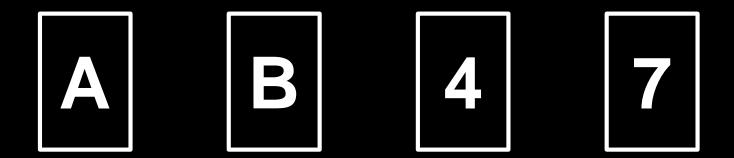
Reasoning Skills within Software Testing

(expleo)

Think bold, act reliable

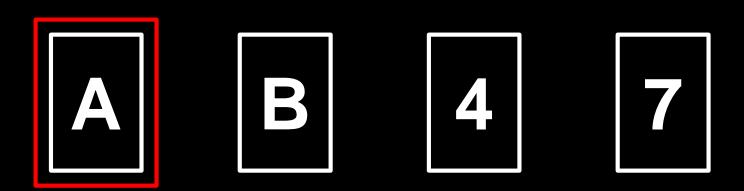
Card: Letter on one face, number on other

Rule: If the card has a vowel on one side then it always has an even number on the other



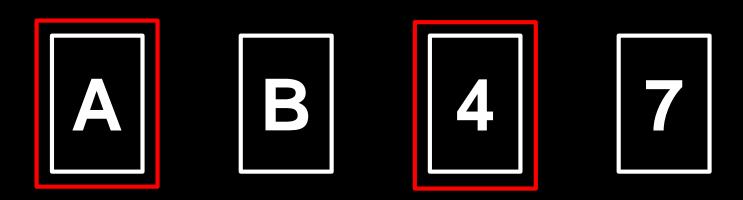
What card or cards should you turn over to determine the truth or falsity of the rule?

Rule: If the card has a vowel on one side then it always has an even number on the other side.



46% select A

Rule: If the card has a vowel on one side then it always has an even number on the other side.



46% select A
32% select A & 4

Rule: If the card has a vowel on one side then it always has an even number on the other side.



46% select A 32% select A & 4

Best answer is: A and 7 (4% select this)

Rule: If the card has a vowel on one side then it always has an even number on the other side.

Front





4

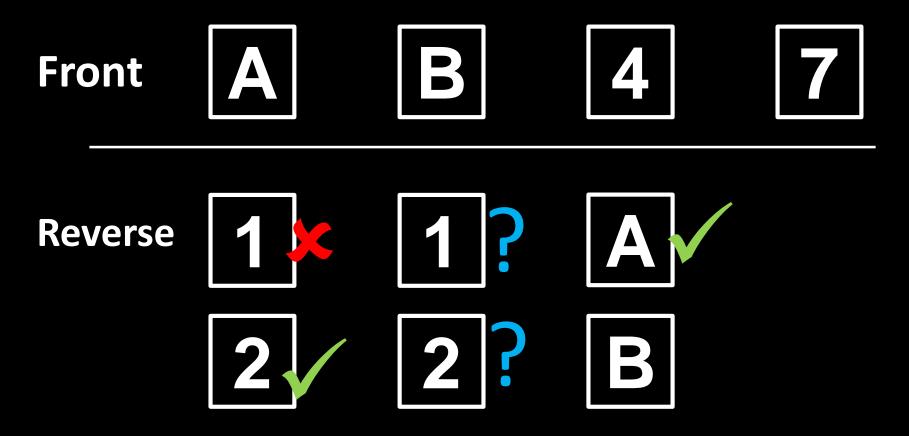
7

Vowel



Number

Rule: If the card has a vowel on one side then it always has an even number on the other side.



Rule: If the card has a vowel on one side then it always has an even number on the other side.

Front





4

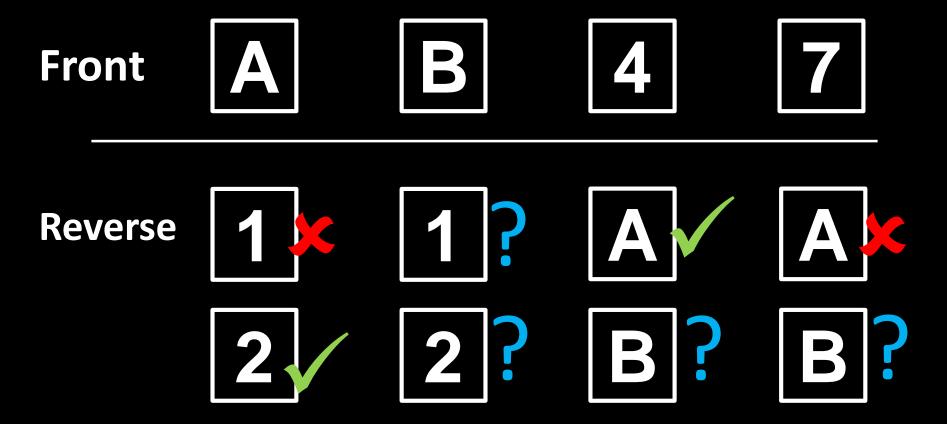
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Vowel

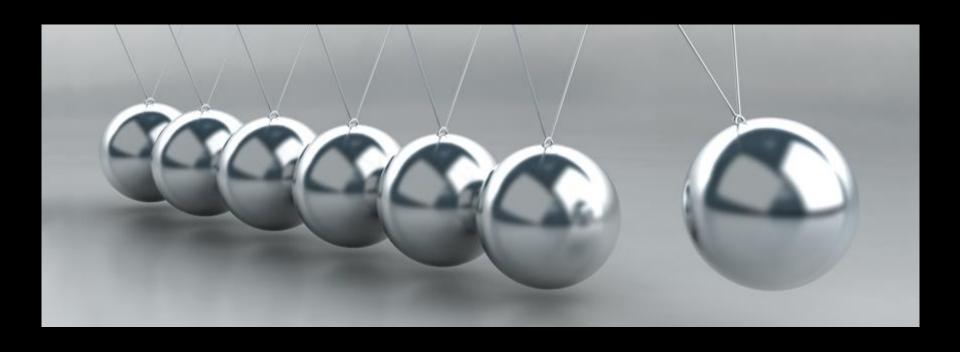


Number

Rule: If the card has a vowel on one side then it always has an even number on the other side.



Was that difficult?



Thinking from a social Point of View

Beer Coke 25 17

Rule: You cannot drink alcohol until you are 18

Which people should you check?

Rule: You cannot drink alcohol until you are 18

Coke Beer How old What is this is this person? Person drinking?

Rule: You cannot drink alcohol until you are 18

Coke Beer What How old is this is this Person person?

drinking?

Why was this second test easier?

1. Concrete example

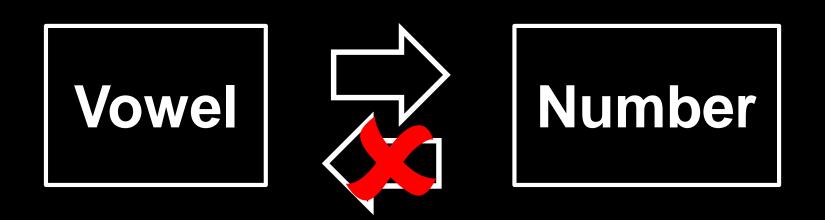
Test case design – BDD and Spec by Example

2. Social contract

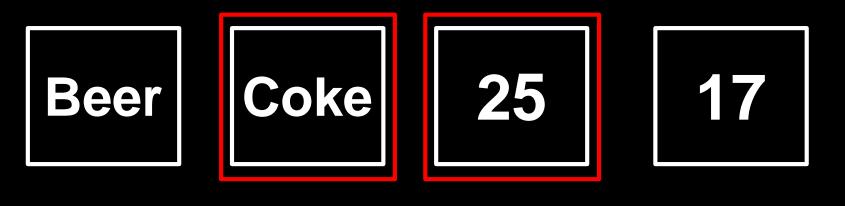
- People skilled at spotting social cheating
- Identify if a condition is unimportant

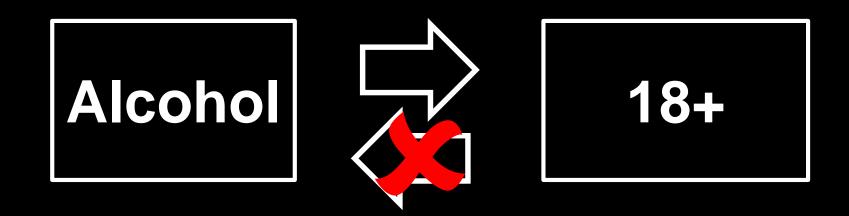
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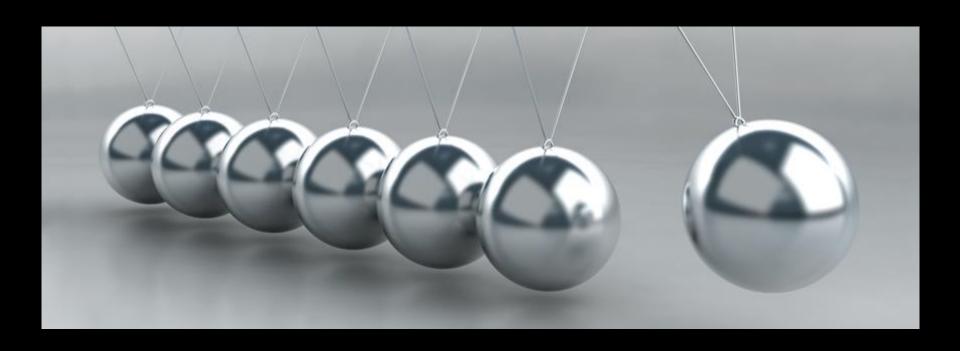
Front A B 4 7



Rule: To drink alcohol you must be 18+







Reframing to a different actor PoV

(Gigerenzer)

Pension

No Pension 12 Years 5 Years

Employees entitled to a pension after 6 years' service You are a pension trustee – safeguard the fund

Which people should you check?

Pension

No Pension 12 Years 5 Years



How long has this person worked?



Is this person getting a pension?

Pension

No Pension 12 Years 5 Years

Employees entitled to a pension after 6 years' service You are a union rep – safeguard your members

Which people should you check?

Pension

No Pension 12 Years

5 Years

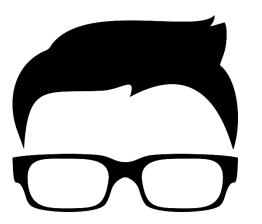




How long has this person worked?

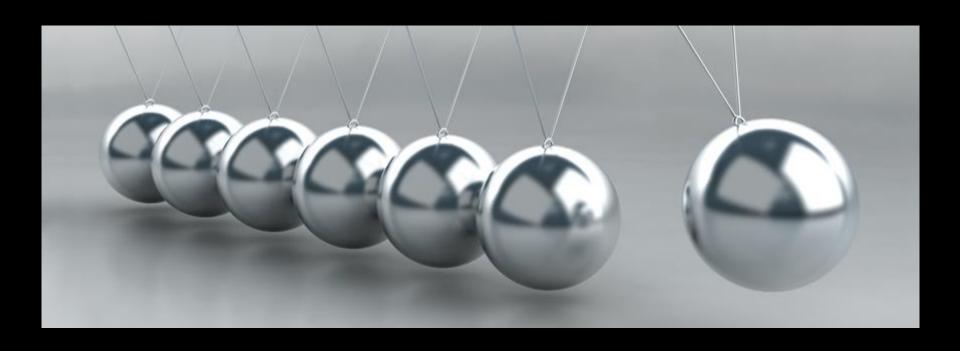
Is this person getting their pension?





Lessons:

- 1. Reasoning is DIFFERENT than it looks
- 2. Social context
 - Becomes easier
 - Identify different problems/tests



Types of Reasoning

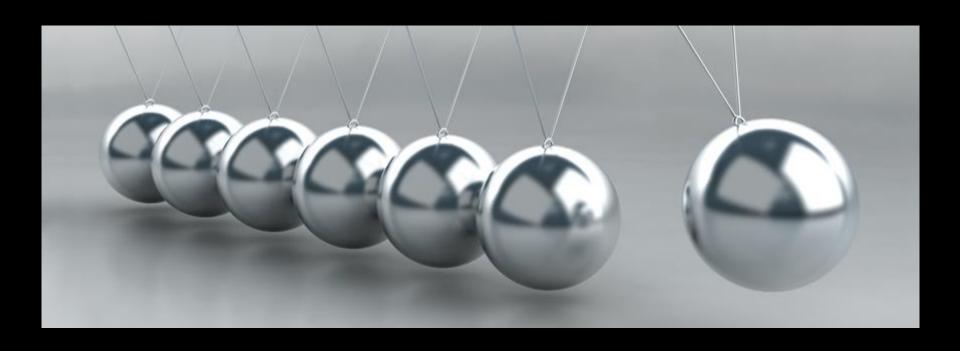
- Indicative reasoning
- true & false

A B 4 7

Deontic reasoning

permissionsobligationsprohibitions

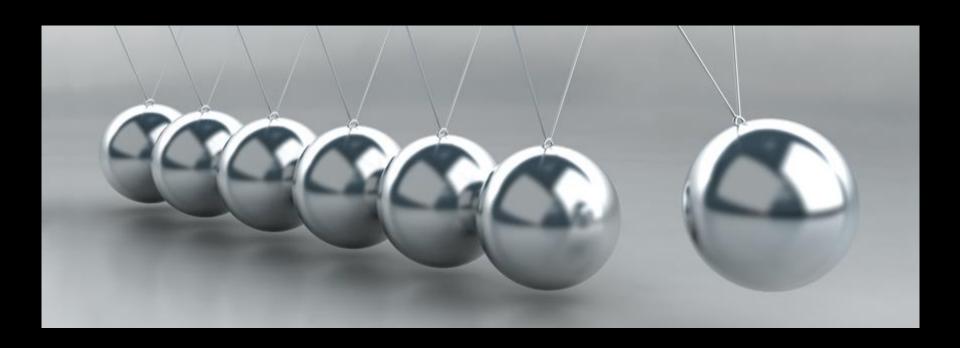
Beer | Coke | 25 | 17



3 Theories relevant to non-logical reasoning

3 Theories

- 1. Dominance Theory
- 2. Theory of Mind
 - 3. Error Management Theory



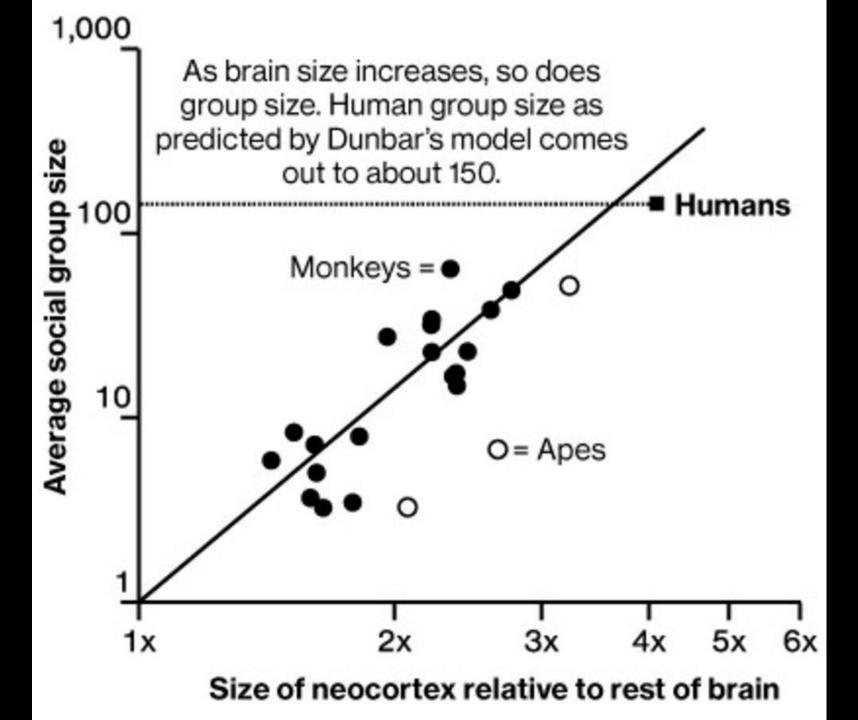
Dominance Theory

Why do we reason?

- Intelligent organisms have an advantage
- Pressure to compete & cooperate driving intelligence

Dominance theory

- Dominance hierarchy
- We live in a group
- SOCIAL group
- Social HIERARCHY



Dominance theory

- Dominance hierarchy
- We live in a social group
- Social HIERARCHY
- How do you survive & prosper?

How do you survive & prosper?

Dominant position

- Rule enforcement
- Punishment
- Vigilance

NOT dominant

- Guile
- Deception
- Skiving
- Alliance building
- Appeasement, Bartering
- Kinship, Friendship...

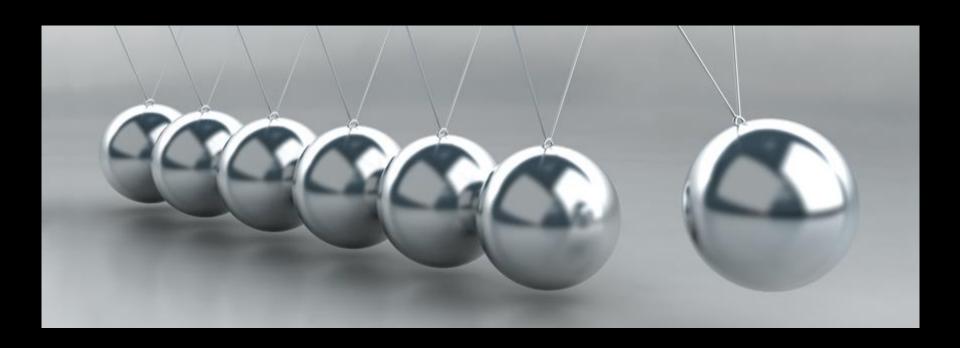
How do you survive & prosper?

Dominant position

- Rule enforcement
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NOT dominant

- Guile
- Deception
- Skiving
- Alliance building
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- Kinship, Friendship...
- Importance of dominance theory
- Origin & Importance of deontic reasoning skills



Theory of Mind

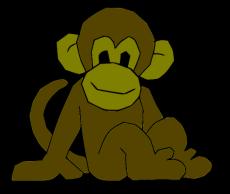


Rock



Belle























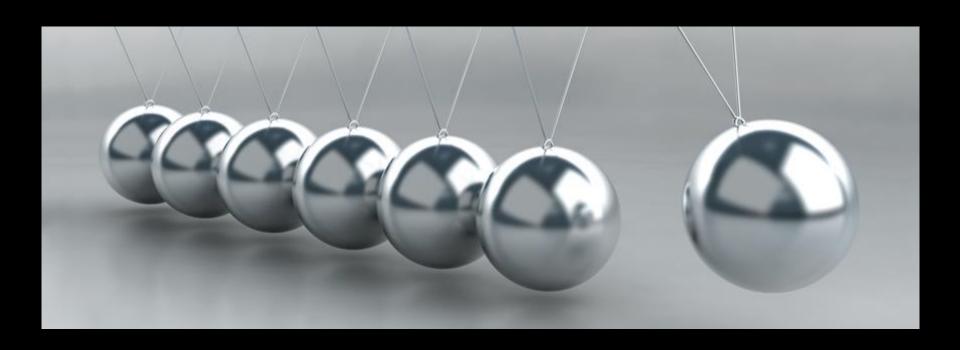


What is happening within Belle's mind?

...Within Rock's mind?

Evolution of mind

- Arms race
- Ever increasing mental capacity
- to represent & manipulate
- internal representations
- in minds of others.
- Ability to reason is a by-product of this



Error Management Theory

Error Management Theory

We do not minimise errors

We minimise **LOSSES** from errors

When does it pay to make a mistake?

- Two types of error:
- Type 1: False positive
 - React when no threat/opportunity present
- Type 2: False negative
 - Fail to react to a threat that is present

When does it pay to make a mistake?

When does it pay us to make a mistake?

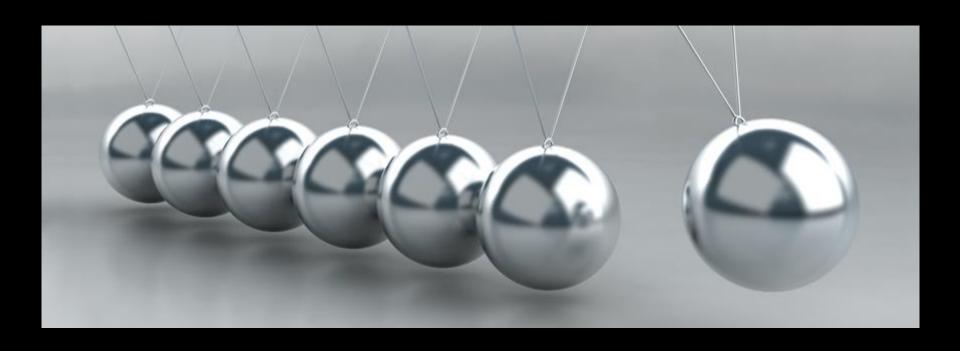
Under conditions of:

- 1. Uncertainty
- 2. Asymmetric costs

When does it pay to make a mistake?

Asymmetric costs



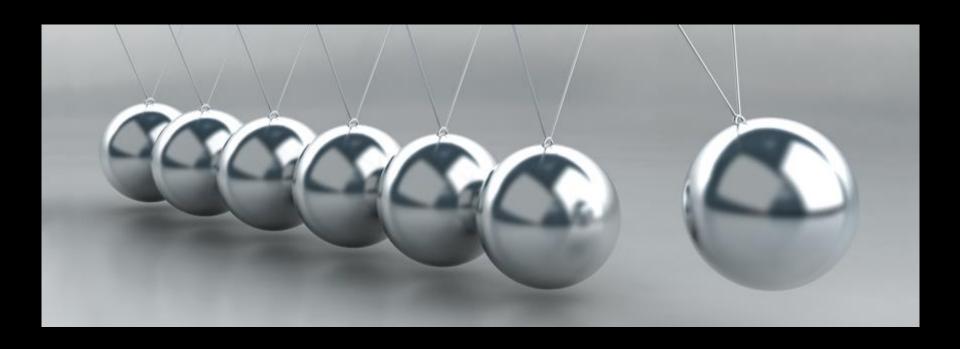


Cognitive biases and Error Management Theory

- Confirmation bias
- Congruence bias
- Experimenter's or expectation bias
- Illusory Correlation
- Observer-expectancy effect
- Survivorship bias
- Automation bias
- Clustering Illusion

- A bias may be economically irrational
- But we maximize survival, it is adaptively rational
- Behaviour is not tuned to expected payoffs, but expected fitness

- Our reasoning is flawed
- Because Error Management uses biases
- Towards low-cost errors
- Outside of our awareness



Example of a bias

Beer Coke 25 17

Wason 2-4-6 Test

2 4 6

The above three numbers conform to a simple rule Find the rule:

- Give me 3 numbers
- I reply 'Conforms' or 'Does not conform'

Steps to solution:

- Develop hypothesis
- Tests:
- Aim to break hypothesis
- Actual: Tests to confirm hypothesis
- Testers: No better than average population

Confirmation bias

search for
interpret
favour
recall
information that affirms our prior beliefs

Sensory
Input
10 million
Bits/second

Conscious processing ~ 8 - 40 Bits/second

The next second we do the same again

Cognitive ladder

Software Coding:

Hi-level language

Assembly Lang

Machine Code

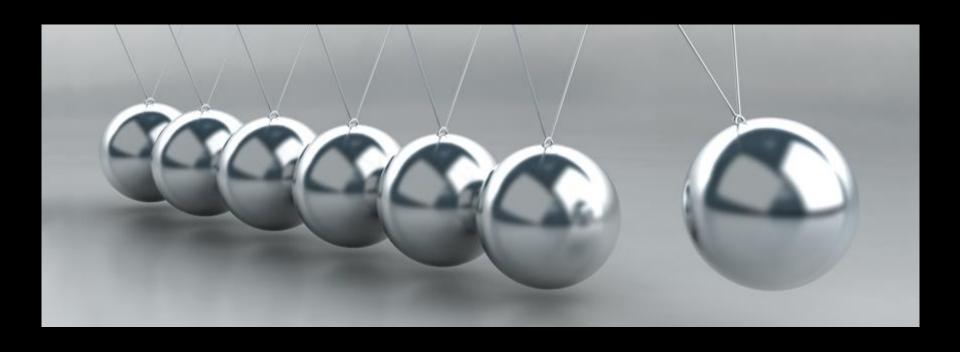
Binary

Decision/Action

Error Management

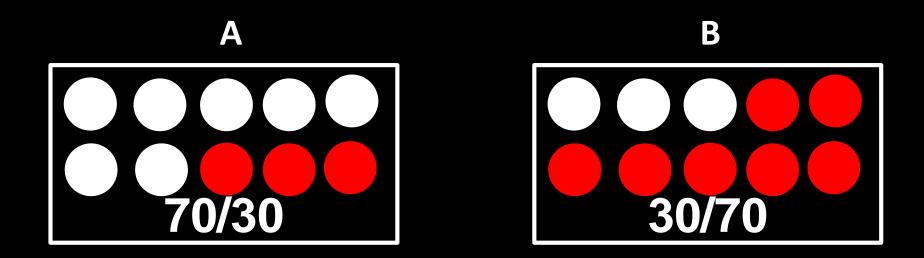
Heuristics

1st principles



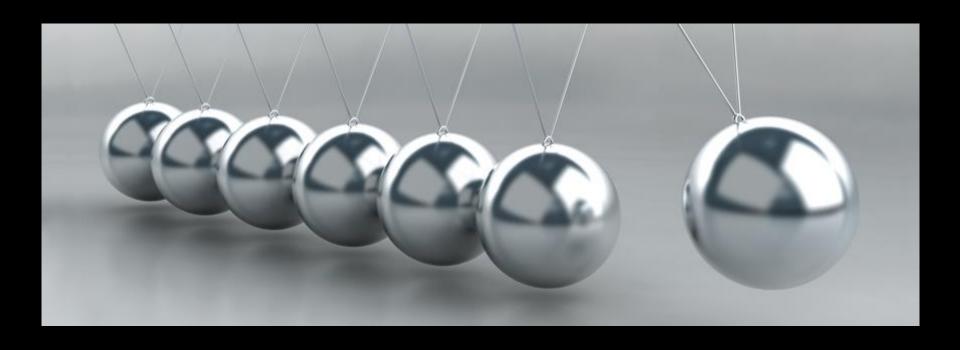
Other aspects of reasoning

Drawing balls from an urn



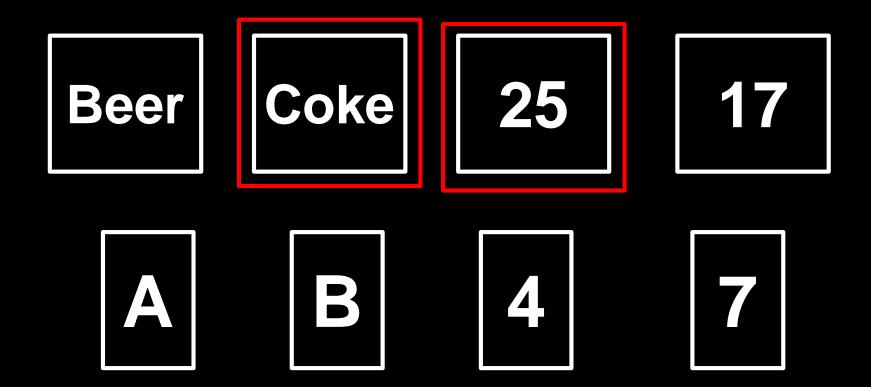
Draw sample of balls from urn From urn A or B?

Testers influenced by non-diagnostic information

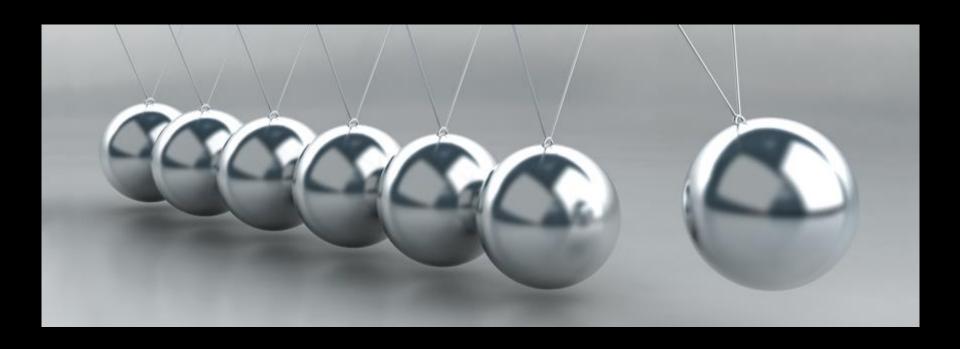


Downsides to priming for social reasoning or Anthropocentric thinking

Downsides to priming for social reasoning



- May exclude valid tests
- May ask wrong questions



Conclusion

Conclusion

Reasoning is important To improve how we reason:

- Understand sources of reasoning
- Indicative & deontic reasoning
 - Social reasoning
 - Dominance theory
 - Theory of mind
 - Error management theory
- Assign more value to reasoning